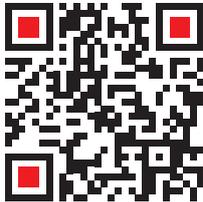


App available:



Desktop version: [www.fronius.com/sos](http://www.fronius.com/sos)

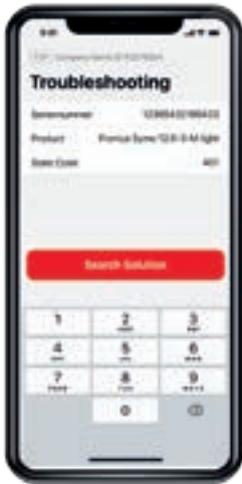
# FRONIUS SOLAR.SOS

## SOLVE YOUR TECHNICAL ISSUE NOW

The online service tool from Fronius lets installers initiate the repair process while still on-site at the system location – all that is needed is the serial number of the inverter or the state code. In just a few clicks you can get support with diagnosing faults and order a replacement at any time without being put in a queue.

In addition to our technical support hotline, you can also use the message function to get in touch with one of our advisers. Whatever way, we will assist you to the usual high standard of quality you have come to expect from Fronius.

The functions of Fronius Solar.SOS may differ depending on the country or role of the user.

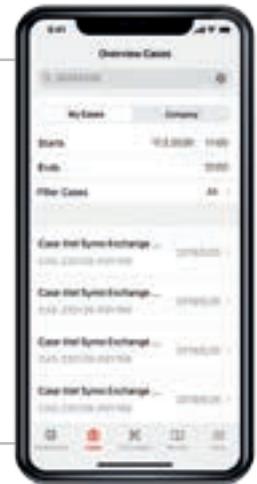


### Troubleshooting - quick and easy

- / On-site troubleshooting for **all** installers
- / Simple state code request
- / No call to technical support required
- / Initiate an order for the exchange or repair of the inverter or order its components online
- / No queues or phone charges
- / Higher priority for component ordering

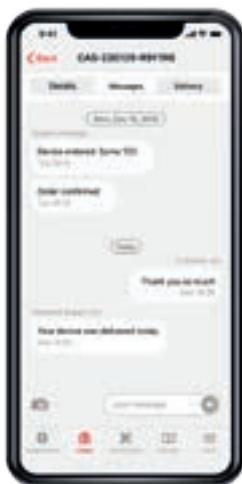
### All at a glance

- / Available as an app or desktop version
- / View all cases at a glance
- / User-defined views
- / Request order status
- / Use a single account to manage multiple other accounts
- / No logging in or out needed



### Interaction and manuals

- / Messaging function with technical support
- / Automatic notification regarding replacement components
- / Access to all relevant installation instructions and operating instructions
- / Access to video tutorials



/ Perfect Welding / Solar Energy / Perfect Charging

## THREE BUSINESS UNITS, ONE GOAL: TO SET THE STANDARD THROUGH TECHNOLOGICAL ADVANCEMENT.

What began in 1945 as a one-man operation now sets technological standards in the fields of welding technology, photovoltaics and battery charging. Today, the company has around 5,660 employees worldwide and 1,321 patents for product development show the innovative spirit within the company. Sustainable development means for us to implement environmentally relevant and social aspects equally with economic factors. Our goal has remained constant throughout: to be the innovation leader.

Further information about all Fronius products and our global sales partners and representatives can be found at [www.fronius.com](http://www.fronius.com)

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