



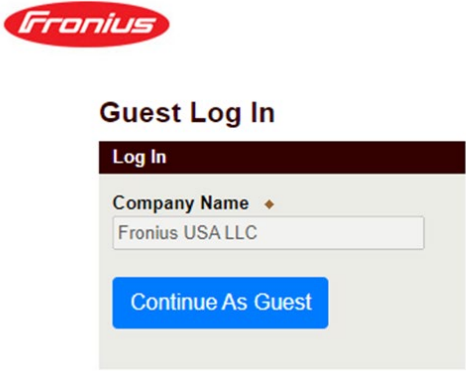
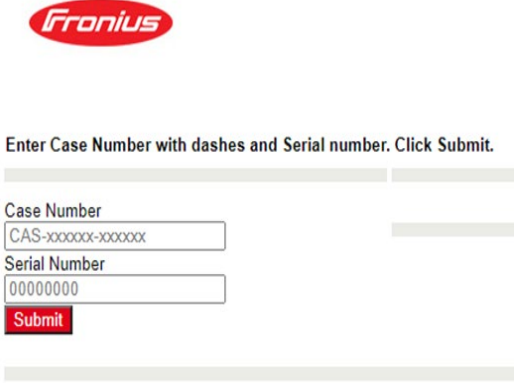
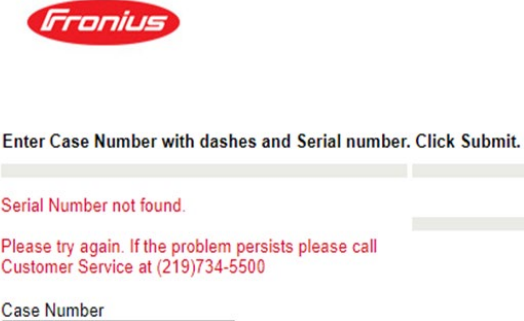
## RETURN SHIPPING LABELS FOR SOLAR ENERGY

This document explains step by step how to obtain a return shipping label for authorized Solar Energy product returns on our UPS platform.

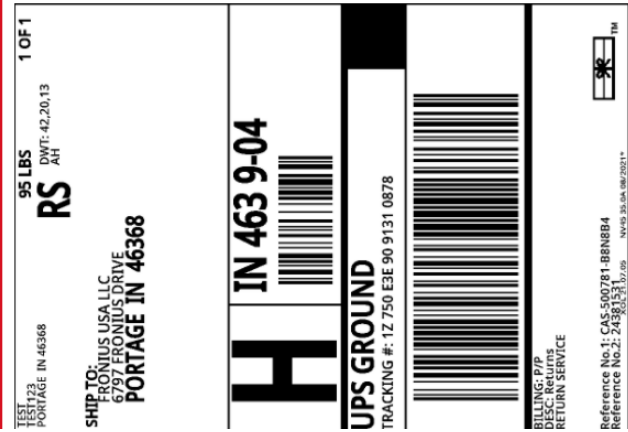
Please have your Fronius case number (CAS-xxxxxx-xxxxxx) and product serial number available and make sure your internet browser accepts cookies.

### Instructions

Please click the following link [Return Shipment](#)

	<p>Please click the "Continue as Guest" button.</p>
	<p>Enter your Case Number and corresponding Serial Number.</p>
	<p>If you receive an error code, please recheck your entry. If persisting, please contact Fronius under following number:  +1 219 734-5500</p>



<p>Enter your Ship From Information</p> <hr/> <p>Company Name <span>◆</span> Test</p> <p>Attention</p> <p>Address Line 1 <span>◆</span> test123</p> <p>Address Line 2</p> <p>City <span>◆</span> Portage</p> <p>State <span>◆</span> Indiana <span>▼</span></p> <p>Postal Code <span>◆</span> 46368</p> <p>Phone Number</p> <p>Email Address</p> <p>Label Options View and Print <span>▼</span></p> <p>Number Of Packages 1</p>	<p>Please enter the Ship-from address and the number of packages (which is usually one)</p>
<p><a href="#">Return to Guest Shipping Page</a></p> <p>To find your closest UPS location click <a href="#">here</a></p>  <p>The image shows a printed UPS shipping label. It includes the following information: '1 OF 1' at the top right; '95 LBS' and 'DWT: 42.20.13 ART' on the left; 'SHIP TO: FRONIUS USA LLC, 6797 FRONIUS DRIVE, PORTAGE IN 46368' in the center; 'H IN 463 9-04' in large letters; 'UPS GROUND' and 'TRACKING #: 1Z 750 E3E 90 9131 0878' below that; a large barcode; 'BILLING: P/P, CARRIER, RETURN SERVICE' at the bottom left; 'Reference No.1: CAS-500781-88N884' and 'Reference No.2: 24381331' at the bottom right; and a small barcode with '24381331' below it.</p>	<p>You can choose how to receive the label:</p> <ul style="list-style-type: none"><li>• Mail a link to the label</li><li>• View and print</li><li>• All the above</li></ul> <p>Print the label and attach it to the shipping box.</p> <p>Put the cut-off portion into the box.</p>