

FRONIUS 24/7 SERVICE SOLUTIONS

/ The complete Fronius O&M portfolio



/ Solar is an investment for the future. System owners have the reassurance that a qualified installer will lead the way in their journey to solar. But who is supporting you? Introducing the Fronius 24/7 Service Solutions, the full O&M portfolio. We now not only offer you the bankable Fronius name and product, we also support along the way.

THE FRONIUS SERVICE SOLUTION



WE INFORM YOU!

/ Remote diagnostics, alerts and proactive email notifications when an inverter is underperforming and state code overviews keep you informed about the status of every system – no matter if you are in the office or on the go.

FRONIUS SOS



WE SUPPORT YOU!

/ Get 24/7 support with the online support tool Fronius SOS.

/ Initiate the exchange or repair of an inverter or components online.

/ Troubleshoot by simply entering a state code and following the instructions

FRONIUS FSP





WE EMPOWER YOU!

/ Fronius offers the only truly field-serviceable inverters
/ Our FSP certification empowers you to stock spare parts and do repairs directly in the field, cutting the number of truck rolls in half – and enabling repairs within a day or less.

THE ADVANTAGES

- / Allows project owners to maximize system uptime, thus maximized profitability!
- / Provides industry leading post installation inverter support and issue resolution
- / Leverages proven tools and services
- / Streamlined workflow and process, making it really easy on our customers
- / Detailed reporting from Fronius software tools
- / Lowest spare parts count in the industry

THE FRONIUS UPTIME SOLUTION

/ Fronius always seeks to maximize a systems uptime and eliminate all downtime! Therefore, we want to give you the tools, workflows and information to solve every service case within one truck roll.



SEE SYSTEM STATUS ON SOLAR.WEB



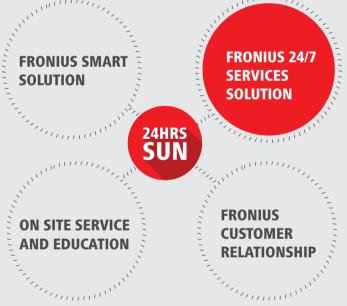
TROUBLESHOOT 24/7 WITH FRONIUS SOS



WHAT WE OFFER

EXCHANGE SPARE PART DIRECTLY ON SITE

/ Fronius USA offers solar solutions build to last! Our business is developed around our residential and commercial SnapINverter line up, but we don't stop there. The Fronius 24/7 Services Solutions is just one portion of what we offer our customers.



/ Perfect Welding / Solar Energy / Perfect Charging

WE HAVE THREE DIVISIONS AND ONE PASSION: SHIFTING THE LIMITS OF POSSIBILITY.

/ Whether welding technology, photovoltaics or battery charging technology – our goal is clearly defined: to be the innovation leader. With around 3,700 employees worldwide, we shift the limits of what's possible - our record of over 800 granted patents is testimony to this. While others progress step by step, we innovate in leaps and bounds. Just as we've always done. The responsible use of our resources forms the basis of our corporate policy.

Further information about all Fronius products and our global sales partners and representatives can be found at www.fronius.com

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